

# Tribal Nations Microsoft Enterprise Agreement

## CONTRACT HOLDER:

ASAP Software, CDW-G, Dell, GTSI, HP, SHI, Softmart, Softchoice, Insight/Software Spectrum -  
<http://www.microsoft.com/industry/government/howtobuycivilian.aspx>

## CONTACT INFORMATION:

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## ENTERPRISE AGREEMENT (EA) DETAILS:

All Federally recognized tribes are eligible to enter into a Microsoft® Enterprise Agreement (EA) using pricing from the Federal Government General Services Administration (GSA) pricing schedule. This pricing is derived from the GSA Level "D" pricing schedule.

Enrollees in the Tribal Nations Microsoft Enterprise Agreement are licensed for the following products including future releases and downgrade rights for former editions:

*Microsoft Windows® OS Desktop Upgrades*

*Microsoft Office Professional Plus Edition 2007*

- Access™ 2007
- PowerPoint® 2007
- Excel® 2007
- Office Communicator 2007
- InfoPath® 2007
- Publisher 2007
- Outlook® 2007
- Word 2007

*Client Access Licenses (CALs):*

- Core Client Access License (Core CAL)
  - o Windows Server 2003
  - o Exchange Server 2007
  - o Microsoft Office SharePoint System® 2007
  - o Systems Management Server (SMS) 2003

*Optional Enterprise CAL (eCAL):*

- Exchange Server Enterprise CAL (for Unified Messaging)
- SharePoint Server Enterprise CAL
- Communications Server Standard CAL
- Communications Server Enterprise CAL
- Windows Rights Management Services
- Forefront Security Suite
- Operations Manager Desktop OML

## EA ADDITIONAL PRODUCTS:

Microsoft server products and other desktop products are available to add to your Tribal Nations Microsoft Enterprise Agreement (EA).

## MICROSOFT SERVICES:

**Premier Support.** Microsoft Premier Support is a customizable, deluxe support offering that offers:

- A personalized support relationship guided by a Technical Account Manager who understands your business and acts as your advocate within Microsoft
- A comprehensive selection of support resources to choose from including personnel who focus on preventative measures and preventative offerings; assistance with infrastructure and applications support; operational process training, assessments and engagements; workshops; problem resolution; and information resources
- Direct, preferred access to Microsoft's best technical experts by phone, web and in person
- 24x7 coverage for all Microsoft technologies

For more information, go to <http://www.microsoft.com/services/microsoftservices/prem.aspx>

**Microsoft Consulting Services (MCS).** Microsoft Consulting Quickstart and Portfolio offerings accelerate implementations and reduce project risks by providing a repeatable best practices approach to common scenarios.

Current offerings include:

|                        |                                  |
|------------------------|----------------------------------|
| • Collaboration        | • Systems Management             |
| • Unix Migration       | • Secure Desktop Initiative      |
| • NT 4.0 Migration     | • Active Directory Consolidation |
| • Server Consolidation | • Developer Productivity         |

Please contact your MCS Engagement Manager, Adnan Adil, [adnana@microsoft.com](mailto:adnana@microsoft.com), (469) 775-5038 for a complete list of current offerings.

## CUSTOMER TESTIMONIALS ON THE ENTERPRISE AGREEMENT:

"The greatest benefit of our Microsoft Enterprise Agreement is access to the latest Microsoft technology, enabling us to better plan our upgrade and migration strategies while delivering better tools to our users sooner. From a management perspective, the EA has significantly simplified our budget planning and software license compliance efforts for Microsoft technology."

*Daniel D. Przybyl  
Director of Information Systems  
The Mohegan Tribe*

"From a licensing management point of view, leveraging the Microsoft Enterprise Agreement has significantly reduced my required effort for annual budget planning and license compliance for Microsoft software."

*James M. Sommerfeldt  
MIS Department  
Oneida Tribe of Indians of WI*

"The Cherokee Nation has benefitted tremendously from purchasing the Microsoft Enterprise Agreement for all of our servers and desktops. One of our strategic initiatives involves providing training for all of our staff. At over 2000 employees and under 25 IT staff to support everyone's needs, this task became very overwhelming almost as soon as it was assigned. After we installed Microsoft's eLearning software as part of our enterprise agreement under Software Assurance much of our training headaches were solved. I highly recommend any company with the Microsoft Enterprise Agreement taking a look at Microsoft's eLearning Software."

*Jon B. James  
Director of Information Systems  
Cherokee Nation*

## Software Assurance Benefit Details:

### NEW VERSION RIGHTS

With Software Assurance, you receive new releases of software versions to deploy at your own pace as they become available. This keeps you ahead of the curve and protects your organization's investment. For more information visit [http://www.microsoft.com/licensing/programs/sa/productivity/version\\_rights.aspx](http://www.microsoft.com/licensing/programs/sa/productivity/version_rights.aspx)

### ELEARNING

Microsoft's eLearning courses use simulations, demonstrations, animations, hands-on exercises and assessment to provide an engaging, effective learning experience for employees who need to upgrade their skills and knowledge. Designed by subject matter experts, Microsoft's eLearning courses can be used as traditional training or as a just-in time reference resource – either online or offline. For more information visit <http://www.microsoft.com/licensing/programs/sa/training/elearning.aspx>

### TRAINING VOUCHERS

Tribal organizations can receive training vouchers for training on select courses from Microsoft Certified Partner for Learning Solutions. Taking training from Microsoft Partner for Learning Solutions enables customers to get the latest information about Microsoft technologies and training solutions earlier, giving them the competitive advantage they need.

### TECHNET PLUS

IT professionals have access to TechNet Plus Subscription content, featuring resources such as the knowledge base, utilities, drivers, and how-to articles to help them succeed. The TechNet Plus Subscription Media also includes access to beta release candidate software and evaluation copies of the latest applications. For more information visit [http://www.microsoft.com/licensing/sa/benefits/technet\\_plus.aspx](http://www.microsoft.com/licensing/sa/benefits/technet_plus.aspx)

### TECHNET ONLINE CONCIERGE CHAT

Tribal organizations with desktop and server applications within this agreement can receive this benefit to help IT professionals deploy and manage software. Online Concierge offers one-on-one Web-based assisted search chat sessions between Microsoft online advisors and users to help quickly locate information needed in troubleshooting technology issues. For more information visit <https://www.microsoft.com/technet/security/community/onlineconcierge/>

### MICROSOFT WINDOWS PREINSTALLATION ENVIRONMENT (WINPE)

The Microsoft Windows WinPE toolset allows IT staff to build custom solutions that speed up deployment through automation so they spend less time and effort keeping desktops updated. For more information on this deployment support tool visit <http://www.microsoft.com/licensing/programs/sa/support/winpe.aspx>

### HOME USE PROGRAM

The Home Use Program enables employees to get a licensed copy of select Microsoft Office desktop applications for only the cost of the media and shipping. For more information visit: <http://www.microsoft.com/Industry/Government/HomeUseOptions.aspx>

### EMPLOYEE PURCHASE PROGRAM

Other Microsoft Products can be purchased for a discount through this program. For more information visit: <http://www.microsoft.com/licensing/sa/benefits/epp.aspx>